

Wednesday October 31, 2007

It's That Time Again!

Temporary CMS workstation licenses now available for CMS Standard and Professional

Over the past few years, we've had many requests for temporary or seasonal licenses in CMS. Last year, quite a few of our customers took advantage of our temporary license offer, and we've already had a few place their orders for them this season. If you need additional workstations to help you get through the busy holiday season, we have the solution!

You can save \$100 each when adding additional workstations to your system if you act quickly! Temporary licenses now cost \$395 each, and are valid through your current release code expiration date (1/31/07 for most users). BUT for the next few days, you can purchase your temps for last year's price of \$295! This offer is good through Friday November 2nd - after that the price will be \$395. All you have to do is contact us via phone or email and let us know how many you need, pay the total amount by credit card or check and we'll help you get your temporary workstation(s) up and running right away!

Get what you need now, save on future license purchases! Any temporary license purchased now that is converted to a permanent workstation license before 1/31/08 will give you a \$195 credit towards your workstation license purchase. If you don't choose to convert before the end of the year, you can still save \$100 when you purchase a permanent workstation license before the first anniversary date of your temporary license purchase. The only restriction is that the credits are one for one (meaning only one credit per permanent workstation license purchased). Credit(s) will be deducted from the current net price of the permanent workstation license.

Don't hesitate! If you need additional workstations during this busy time of year, let us know! The sooner you contact us, the more value you'll receive! Simply give us a call at (425) 861-7120 or send an email for immediate service.

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A quick reminder to update your installation of CMS! If you haven't updated to version 4.0 yet, you are missing out on a lot of great features and enhancements to CMS. CMS 4.0 is by far the most comprehensive, most stable and best-received software release we've ever offered!

CMS Version 4.0.2.48 is now available for downloading from our web server. Even if you have previously updated your installation to version 4.0, chances are that you are not running the latest build, which is .48. This build includes bug fixes and enhancements that are not available on earlier versions of version 4.0, so it's worth your time to download and install it. We often find that many support calls can be avoided by simply installing the latest update, because problems with earlier versions have already been fixed! To see if you have the latest version installed, click on Help>Check for Updates in CMS. To see an updated list of what's new in CMS version 4.0, see What's New.

Remember that your Annual Support Agreement requires that you install and run the latest version of CMS. The reason for this requirement is to help us keep support as efficient and effective as it can be. Our support team wastes time every day on issues that have already been resolved. Because the number of users is always growing, we need to do everything we can to make support more efficient so we can continue to offer great service to our customers. As a result, we have started to enforce the version control provision in our support agreement. It's in everyone's best interest to install the latest updates as they are available.

We'll be announcing a number of enhancements for the busy holiday season soon! Over the past year or so, we've created a number of enhancements to CMS that help companies with large order volumes run more efficiently. These enhancements have been battle-tested by many of our customers, and can make a big difference in your efficiency and throughput during the busy holiday season. Watch your inbox for another edition of the NewHaven NEWS with all the exciting details!



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